



AGE CONNECTS MORGANNWG'S NAIL CUTTING SERVICE

FREQUENTLY ASKED QUESTIONS

Am I able to use the nail cutting service if I am diabetic?

Yes you can. You do have to meet with our other criteria too and we will ask you further questions in our client assessment at your appointment.

Am I able to use the nail cutting service if I am taking Warfarin or other blood thinning medications?

Yes you can. . You do have to meet with our other criteria too and we will ask you further questions in our client assessment at your appointment.

I have in-growing toenails. Can you help me?

Unfortunately we cannot treat in-growing toenails but we can give you details of NHS podiatrists who could help.

I take steroids, can I use your nail cutting service?

Unfortunately we cannot treat you if you are taking steroids but we can give you details of NHS podiatrists who could help.

I suffer with neuropathy and would like to use your nail cutting service.

Unfortunately we are not able to treat anyone who suffers with neuropathy (numbness in the feet and have been diagnosed by a doctor) but we can refer you to a NHS podiatrist who can help.

I suffer with poor circulation of the feet through ulcers, peripheral vascular disease and need to have my nails cut – can I use your nail cutting service?

Unfortunately we cannot treat anyone who has poor circulation of the feet through ulcers or peripheral vascular disease but we can provide you with details of an NHS podiatrist who can help.

How much does your nail cutting service cost?

£13 for fingernails **or** toenails; £18 for fingernails **and** toenails.

If I can't get to a nail cutting clinic, are you able to provide the service at my home?

If you can't get to a clinic we can provide our nail cutting service in the comfort of your own home. The cost is £20 for fingernails **or** toenails and £26 for fingernails and toenails per home visit plus mileage from the nearest venue. All you have to do is give us a ring on **01443 490650** to make an appointment with one of our friendly staff or you can enquire on email on information@acmorgannwg.org.uk

Where are your clinics?

We have clinics in Rhondda Cynon Taff, Merthyr Tydfil and Bridgend as follows:

Merthyr Tydfil:

Aberfan: Troed-y-Fan Surgery – Mondays (fortnightly)

Keir Hardie Health Park – Fridays

Bridgend:

Coychurch: Williams Memorial Hall

Rhondda Cynon Taf

Aberdare – St Mair's Day Centre (every other Wednesday, every Thursday)

Gilfach Goch Day Centre – first Monday of the month

Pontypridd – Age Connects Morgannwg's office – Wednesdays and Thursdays

Porth: Alec Jones Day Centre – every other Thursday

Treherbert: Upper Rhondda Fawr Communities First – every other Thursday

Treorchy: Ysbyty George Thomas every other Tuesday

To make an appointment please ring one of our friendly staff on **01443 490650** or you can enquire on email on information@acmorgannwg.org.uk

How long have you been running a nail cutting service?

We have been running a nail cutting service since 2011 and have treated over 3000 patients.

What's the difference between your nail cutting service and a podiatrist or chiropodist?

Our staff have been NHS podiatry trained and are also trained to talk to people about how they can be referred to other services that may be able to help them such as money matters, befriending, advocacy or if they need help with financial planning.